



## QUALITY POLICY

ISDIN is a reference company focused on the dermatological sector with an important international implementation. Customer's satisfaction is the most important objective that is met ensuring on-going improvements of our quality system. The activities are related to development, marketing and distribution products with high quality, efficacy and safety profile. Products are medical devices, pharmaceutical products, personal care products, dental products, food supplements and biocides for human use.

All activities are performed according to applicable legislation, regulatory requirements and quality standards in force in EU and in the countries where the products are distributed. EU legislation is described in Directive 2001/83/CE for Medicinal Products for human use, Regulation 2017/745 of Medical Devices, Regulation 1223/2009 of cosmetics, Regulation 528/2012 of biocides and Directive 2002/46/CE of food supplements and subsequent amendments. Quality standards are described in cGMPs, cGLPs, cGCPs, cGDPs, ICH guidelines, ISO9001, ISO13485 and ISO22716.

To fulfill this goal the Company has established strategic objectives:

- Investment in R&D&I and development of strategic alliances to speed innovative, safe, and effective products into the market.
- Foster and boost internationalization process through creation of subsidiaries in strategic markets and increasing ISDIN presence worldwide through distribution agreements.
- Strengthening of leadership in Spain.